

FAQ: Indoor Playgrounds

Manufactured by Atomic Playgrounds

How do I get started?

Simply call one of our Play Experts today. We'll make your job easier by helping determine the best equipment fit for your business or organization. We'll provide you with samples, pricing and great advice to help you get going.

Atomic Playgrounds is much more than a Playground Company, we get involved with the planning, design, branding, and budget determinations with our extensive line of products.

How long does it take to manufacture a playground?

Production schedules vary depending on the size and complexity of the equipment. However, a general rule of thumb is approximately 8 to 12 weeks from the contract date. We will work with you on a schedule that best meets your business needs and we'll guarantee the installation date.

Where is your equipment manufactured?

All of our Playgrounds and Specialized Theming is manufactured at our production facility in British Columbia, Canada.

Our in-house assembly team tailors each playground and pre-fits components to ensure quality and finish before shipping to your location. Our process offers a quality assurance that takes into account fall perils, head and body entrapments and any potential safety concerns. This way, each Atomic Playground is guaranteed to have our safety seal of approval!

Do you install the playground equipment?

Yes. Safety is at the forefront at Atomic Playgrounds and that is why our play equipment is always installed only by Atomic trained technicians. This ensures that all equipment is assembled according to rigid safety standards as designed. In addition to safety, our installers also ensure that your Atomic equipment looks and performs at its absolute best.

Is maintenance required?

Under normal use and conditions our playgrounds require only scheduled cleaning and inspections. After your equipment is installed, an Atomic technician will provide you and your staff with cleaning and maintenance training. A maintenance manual that contains cleaning and maintenance instructions and schedules will also be provided.

Does your equipment meet safety regulations?

Yes, we design and manufacture all of our equipment to meet North American ASTM standards (American Society of Testing and Measures) for Indoor Soft Playgrounds.

Is an Atomic Playground covered by Warranty?

Yes, Atomic Playgrounds offers a full warranty on all of our Playgrounds and Installations.

Is financing available?

Sorry, we do not provide in-house financing. We focus all of our efforts on outstanding customer service and producing the world's most creative Indoor Fun Centers.

What is the difference between your equipment and the cheap stuff from China?

At Atomic, you are buying directly from the Manufacturer. We are fully insured and experts in the Playground Industry. We use only the highest quality parts and do not cut corners or compromise safety.

Chinese manufactured equipment does not meet North American standards and regulations for health and safety including fire ratings, fall perils, head and body entrapments and hazardous raw materials usage (lead, formaldehyde and phthalates, etc.).

With Atomic Playgrounds you're guaranteed North American quality!